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PRESS RELEASE

Generali launches a new system for remote facility inspection for large companies

Generali Global Corporate & Commercial Iberia & LatAm has developed an exclusive remote facility inspection system available on mobile

This innovative solution simplifies processes for clients and brokers contingent on Covid pandemic travel bans

The inspection system has been set up on a permanent basis for risk management and analysis

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Madrid – Generali's P&C unit Global Corporate & Commercial (GC&C) Iberia & LatAm has developed a new system for remote facility inspection to address the consequences of COVID-19 and to provide value-added solutions for its corporate clients.

GC&C decided to proactively respond to the current scenario where claim assessments are directly contingent on COVID-19 pandemic travel bans, which make on-site visits extremely challenging in times when the insured individual needs swift pay-outs the most.

The new system, developed to be implemented on a permanent basis as a risk management and analysis solution tool, offers a variety of remote facility inspections to meet the specific needs and resources of the client.

The remote inspection can be activated after the client receives a text message containing a link that allows them to send videos and pictures in real time and to start video calls to document the specific circumstances. There is no need to download an app. Other features include, among the others, inviting third parties to leave comments.

The service is currently available to both existing and prospect clients in Spain, and meets the needs of a broad spectrum of corporate and commercial clients. Virtual inspections may be supplemented with on-site visits when the complexity of the facility or the company's exposure make physical visits preferable.



GENERALI SPAIN

GENERALI Spain (www.generali.es), a company in the GENERALI Group, is one of the primary insurance companies on the Spanish market. Today it holds a leadership position in Spain where it has been operating since 1834, providing services for more than 3 million private individuals and business organizations. It has one of the largest distribution networks in Spain, with almost 1,600 agencies. It offers a full range of insurance services where personalized solutions and innovation are key components. Its insurance approach underpins a set of outstanding figures, including client satisfaction: according to a survey conducted among more than 650,000 clients, 8 out of 10 would recommend the company. GENERALI Spain also ranks as one of the best companies to work for in the Top Employers 2020 scoreboard

GENERALI GROUP

THE GENERALI GROUP Generali is one of the largest global insurance and asset management providers. Established in 1831, it is present in 50 countries in the world, with a total premium income of more than € 69.7 billion in 2019. With nearly 72,000 employees serving 61 million customers, the Group has a leading position in Europe and a growing presence in Asia and Latin America. Generali's ambition is to be the life-time partner to its customers, offering innovative and personalized solutions thanks to an unmatched distribution network.

GENERALI GLOBAL CORPORATE & COMMERCIAL

Generali Country Italy and Global Business Lines is the largest unit within the Group, leader in the Italian retail insurance market and is amongst the major insurance players worldwide focusing on corporate business. Via its two units, Generali Global Corporate & Commercial and Generali Employee Benefits it caters the needs of medium and large businesses by providing flexible, custom tailored insurance solutions in P&C and Life, health protection, and pension plans to local and expat employees of multinational companies.

Generali Global Corporate & Commercial (www.generali-globalcorporate.com) offers P&C insurance and service solutions to medium-large companies and brokers in over 160 countries around the world, with a total premium income of € 2.1 billion in 2019. Thanks to its solid global experience, knowledge of the local markets and the corporate sector, the unit offers integrated and personalizable solutions in property, casualty, engineering, marine, aviation, cyber e specialty risks. Through its experts in Multinational Programs, Claims and Loss Prevention, GC&C guarantees companies the same level of assistance and protection over the world.