

Best Doctors

Connecting you to world-leading medical expertise

Free access to over 53,000 medical experts from around the world, chosen by their peers.

Best Doctors is available to all UK employees of Generali Group Income Protection (GIP) policyholders, and their *eligible dependants.

What is Best Doctors?

Best Doctors provides valuable medical information and support to people who have been diagnosed with a serious illness or injury. The service enables a world renowned expert to actively consult on the case and collaborate with the patient's treating doctors.

An in-depth review of the individual's medical files is carried out and Best Doctors will assign the most appropriate specialist from their database of over 53,000 leading medical experts. The specialist will then provide a written report to the patient (which they can share with their treating doctor) that will include a review of the diagnosis and advice as to the most appropriate treatment plan. This service allows access to the latest technologies and developments in the particular field of medicine to help ensure individuals receive the right care.

All UK employees of Generali UK GIP policyholders and their *eligible dependents, have free unlimited access to the Best Doctors service through a 24 hour, 365 days a year confidential telephone helpline – **0800 085 6605**. Best Doctors will assign a Case Manager to each patient who will liaise with the individual utilising the service and guide them through the process.

If you would like further information on this service, please contact Generali at bestdoctors@generali.co.uk or visit our [website](#).

**Eligible dependant includes the employee's spouse/partner, any parent, brother or sister living in the same household; any legal dependant under the age of 21 and in full time education; or any other legal dependant who is dependent on the member because of disability.*

The InterConsultation™ service is provided free of charge. In the event that the member chooses to pursue any recommended course of treatment, consult a doctor recommended by the FindBestDoc™ service, or utilise the FindBestCare® service, neither Best Doctors nor Generali are liable for any costs incurred – these must be met by the individual concerned or their Private Medical Insurance if applicable.

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